



## ***GLOBAL QUALITY POLICY***

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Quality is the foundation of Sekisui Specialty Chemicals Company. Our corporate philosophy is based on the principle that customer feedback is a precious resource, and this feedback should be fully utilized to improve the "Quality of Products," "Quality of People," and "Quality of Systems." With great emphasis on this philosophy and the future, we are actively committed to:

### **CUSTOMER SATISFACTION & PREFERENCE**

Consistently providing products that meet or exceed customer expectations and always striving to forge preferred, long-term supplier relationships in our key application areas of Adhesives, Emulsions Polymerization, Films, Oil Field, Paper, PVB Resin, Building and Construction, and Specialty Applications.

### **SUPERIOR PRODUCT QUALITY**

Striving to be the industry leader in product quality and continuously improving our systems through effective utilization of corrective and preventive action processes. We implement best practices to enhance quality and differentiation, improve efficiency, and strengthen delivery performance of all of our products.

### **SAFETY & REGULATORY COMPLIANCE**

Always putting priority on the safety of our employees and our products by complying with all applicable regulatory and legal requirements. We believe that the safety and security of our products and employees are fundamental to the longevity of our company.

### **COMMUNITY & ENVIRONMENT**

Enriching communities, cooperating with local regulatory bodies, and improving the lives of the people within those communities by operating sustainably in the internal and external environment. We aim to have our business growth synchronized with evolving reform and environmental conditions.

### **PEOPLE & TEAMWORK**

Drawing upon years of business wisdom and utilizing the combination of each individual team member's strengths to ensure a premium quality product. Every Sekisui team member strives for excellence in their own individual contributions.

Craig Mitchell  
General Manager

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